



## CUSTOMER SERVICE MANAGER

### WEST EUROPEAN REGION

#### YOUR FUNCTION

- Create, negotiate and sell VYNCKE solutions for maintenance and improvement of the installation.
- Budget control, forecast and follow up activities. In cooperation with administrative support you manage the entire order flow from quotation to invoice and payment.
- Coordinating the execution of the maintenance & service contracts. You organize the inspection, preventive maintenance and repair work. You can rely on customer service engineers and mechanics from VYNCKE or you liaise with subcontractors.
- Dealing with technical issues and assuring these are handled correctly. You can count on an internal team of technical experts, a help desk and a hotline for expertise and assistance to deliver the best customer value.
- You are involved in the ordering and delivery of spare parts.

#### YOUR PROFILE

- You have obtained a degree in engineering or equivalent by experience
- You are interested in the VYNCKE concepts & solutions.
- You have a first commercial experience in customer service, account manager or (after) sales.
- You have a nose for commercial opportunities; value long-term customer relations and have a high sense of responsibility.
- You combine strong organizational skills with common sense and creativity
- You can juggle multiple priorities and customers.
- You are a team player, who likes to work closely with technical experts, hotline, and helpdesk.
- You are willing to travel for short periods up to 15 % of your time.
- You can express yourself fluently in Dutch & English. French or Spanish have a strong surplus.

VYNCKE is a dynamic, family owned company that, since the start in 1912, has grown to a global player in the sector of clean energy technology : more precisely the development and construction of customized waste to energy installations.

Worldwide more than 350 Vynckeneers are stationed in our settlements in Brazil, Belgium, Germany, Czech Republic, India, China, Thailand, Spain and Malaysia.

Thanks to more than 4.000 satisfied customers all over the world, a well-lined order book and the loyal commitment of the enthusiastic Vynckeneers we maintain a stable position in the market. This allows us to offer excellent job security.

Are you a real team player, do you enjoy own responsibility and taking initiative, do you have an open international mentality and are you willing to travel? Then probably you could be one of the new Vynckeneers!

**JOIN OUR FAMILY  
IN BELGIUM !**

Share your interest with :  
[csy@vyncke.com](mailto:csy@vyncke.com)